

**Canaccord Genuity** 

Digital Transformation Services Market Update

December 2024



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# Canaccord Genuity is the Leading M&A Advisor for **Digital Transformation Services Transactions**

Ranked Mid-Market #1 Investment Bank in TMT<sup>1</sup>

+40

Digital Services M&A Transactions in the Last 24 Months

+120

Technology M&A Transactions in the Last 24 Months

Digital Marketing

VERITONE ONE

Financial Advisor on

sale to

**INSIGNIA** 

\$324,000,000

(C) ADTHEORENT

(NASDAQ: ADTH)

Financial Advisor on

sale to

CADENT

adlucent

Financial Advisor on

sale to

### Representing Premier Digital Consultancies Across Competencies

### IT Infrastructure & Cybersecurity Ouorum Cyber Financial Advisor on

majority investment from

Charlesbank



TENEX



OUAD-C

Chief Information Officer

#### Data & Analytics





Financial Advisor on sale to





Financial Advisor on sale to

accenture

#### Software Engineering





Financial Advisor on sale to





Financial Advisor on sale to

Globant >

#### **Cloud Applications**



Financial Advisor on

**Omnicom**Group

### infocenter

Financial Advisor on sale to





Financial Advisor on recapitalization by

Ridgemont FOUTTY

#### Digital Experience & E-Commerce



# NORTHERN

Financial Advisor on strategic investment from





# BARKLEYOKRP

Chief Marketing

#### Representative Partner Ecosystems

**Chief Digital** 

Officer























Officer

### **US Senior Leadership: Digital Transformation Services Practice**

#### A trusted advisor to CEOs and private equity sponsors Sanjay Chadda Joined Canaccord Genuity through the acquisition of Petsky Prunier and co-Senior Managing Director. heads one of the most active investment banking practices focused on the Co-Head of U.S. IB broader technology, marketing, and related services industries Co-Head of Technology Has led +200 transactions during his career and has successfully completed more than 80 transactions since the beginning of 2020 alone Longstanding transaction experience within IT services and digital transformation Prior to joining Canaccord Genuity, Ben spent 10 years at a boutique investment **Benjamin Lunka** bank, where he led numerous transactions in the technology, business services, Managing Director and professional services industries Ben has completed more than 40 transactions across multiple verticals, including IT services, enterprise software, digital transformation, and consulting Active in the technology-enabled business services sector, where he has +15 years of significant transaction experience JP Michaud Prior to joining Canaccord Genuity, JP was a managing director at Petsky Prunier, Managing Director where he was instrumental in opening the Charlotte, North Carolina office Has represented many industry-defining transactions across the major Partner ecosystems in all of the Digital Transformation spectrum



### **Rohan Sura**

4

Managing Director

- Focused on global M&A across tech-enabled digital services space including IT/BPM and digital transformation
- Before joining Canaccord, Rohan spent 10 years at boutique and bulge bracket investment banks, where he led numerous cross-border technology transactions across geographies
- Has advised on more than \$20 billion in M&A transaction value









Hoodoo









### TA DIGITAL

#### **Senior UK Team Financial Sponsors Group Bryan Cummings James Kesner** Chris Lewis Isaiah Knouff Julie Langley Managing Director Managing Director. Managing Director. Head of Tech Managing Director Co-Head of US Financial Sponsors Group Financial Sponsors Group Advisory, Europe **Mark Williams** Amy LaBan, CFA **Tara Stowe Dvlan Kearns** Richard Latner Managing Director Managing Director. Director. Managing Director Managing Director Co-Head of US Financial Sponsors Group Head of European Financial Sponsors Coverage

Driven by your success.

### Canaccord Genuity's Digital Transformation Services M&A Transactions

Recent & Relevant Domain Expertise in the Digital Transformation Sector























September 2024

































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June 2023





Driven by your success.

# Leading Technology M&A Advisor and Global Underwriter

#### Global Mid-Market TMT Advisory<sup>1</sup>

Rank	Firm Name	LTM 9/30/24
1	Investment Banking	64
	Houlihan Lokey	
3	Raymond James	21
4	William Blair	
5	Lincoln International	18
		16
7	Moelis	15
		14
	Lazard	14
10		12

#### Global Mid-Market Media & Information Services Advisory<sup>1</sup>

Rank	Firm Name	LTM 9/30/24
1	Investment Banking	46
		15
3	Moelis	13
4	Lincoln International	12
	William Blair	10
	Stifel	
7	Raymond James	8
	TobinLeff	
9	Globalscope	7
	Technology Holdings	

#### Global Underwriting Since 2022 (US-Focused Banks)<sup>2</sup>

Global	Bank	Total	Bookrun	Total
Rank	Bank	Deals	Deals	Proceeds
				(\$M)
1 <b>cg/</b>	Canaccord Genuity	954	746	47,600.6
2	JPMorgan	898	879	535,717.0
3	Goldman Sachs	879	856	538,548.7
4	Morgan Stanley	796	768	479,170.7
5	BofA Securities	774	739	492,028.2
6	Citi	641	624	423,604.2
7	UBS	510	493	243,494.8
8	Jefferies	502	498	159,191.6
9	Barclays	420	400	239,699.7
10	Stifel	404	264	94,351.8
11	RBC Capital Markets	386	308	181,368.5
14	HC Wainwright	359	275	15,497.0
15	BMO Capital Markets	351	225	97,323.9
16	Raymond James	342	156	86,015.3
21	Maxim Group	246	220	5,802.3
22	Wells Fargo	233	209	170,139.7
27	Deutsche Bank	219	201	185,323.7
33	AGP/Alliance Global Partners	190	178	3,810.2
37	Piper Sandler	187	154	50,387.1
38	Leerink Partners	183	178	41,667.0
41	Cantor Fitzgerald	179	148	35,983.2
43	Roth Capital Partners	164	105	15,828.9
45	Truist Financial	163	139	79,368.0
49	Evercore	145	144	65,766.6
54	BTIG	131	48	69,460.9
56	Guggenheim Partners	128	120	40,175.0



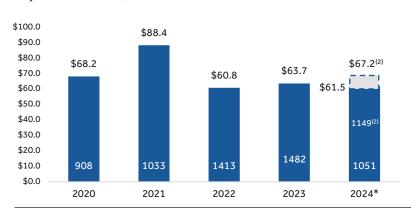
Digital Transformation
Services Market
Overview



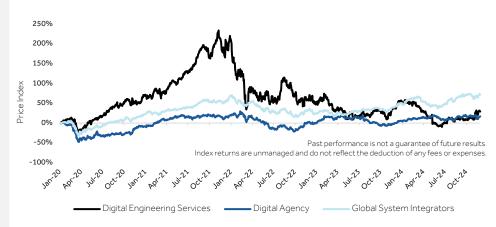
# Enterprise Spend on Digital Transformation Services in 2024 is Rebounding Following Muted Growth in 2023

- Digital transformation is a priority for enterprises across industries, with cloud and analytics initiatives becoming increasingly important to firms; rising demand for services continues to drive investments and M&A in the space
- An improved macro-economic outlook compared to 2023 has contributed to increased spending in the IT services sector in 2024; digital transformation businesses maintain modest growth year-over-year
- The Global Systems Integrator (GSI) and Digital Agency indices have historically followed closely with the NASDAQ and S&P 500, while the Digital Engineering Services index began to correct in 2H24 following stagnating revenue growth in 2023

# Digital Transformation Services Global M&A Activity<sup>2</sup> (by Transaction Value, \$USD in Billions)



### Digital Transformation Services Stock Performance<sup>1</sup>



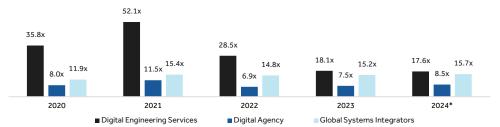
### Digital Transformation Services Trading Multiples<sup>1</sup>

Enterprise Value/Revenue



### Digital Transformation Services Trading Multiples<sup>1</sup>

Enterprise Value/EBITDA(3)



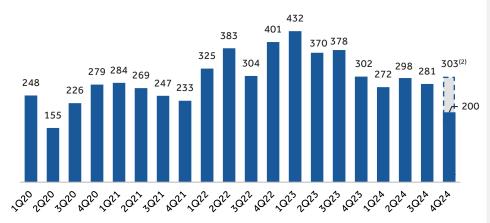
The information contained on this page is sourced from CG LLC's proprietary database. A more detailed methodology may be found in the appendix.

### **Annual Digital Transformation M&A Volume Peaked in 2022**

Though deal volume dipped with market uncertainty into early 2024, 2H24 has shown modest improvement

### Digital Transformation Services M&A Activity

(#of Transactions)



### • Companies continue to focus on investing in their missioncritical digital initiatives, prioritizing data and analytics, cloud and engineering, customer experience, e-commerce, marketing enablement, and, most recently, Al

- The digital transformation services market was valued at \$1,070 billion in 2024, with projections of double-digit growth between 2024 and  $2030^{(3)}$
- 2024 M&A deal activity across the broader digital transformation sector remains above pre-pandemic levels, compared to 228 average quarterly transactions in 2019
- Strategic acquirers remain active, with Accenture and IBM being two of the most acquisitive buyers in the space

#### **Buyer Type** (by year) 79% 80% 81% 83% 83% 23% 21% 20% 17% 2024 (1) 2019 2021 2023 2020 2022

### Digital Transformation Services M&A Multiples (4)

(average by year)



The information contained on this page is sourced from CG LLC's proprietary database. A more detailed methodology may be found in the appendix

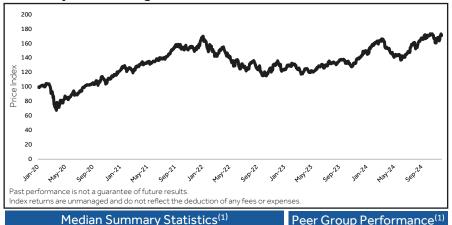
■ Financial ■ Strategic

YTD as of 11/30/2024

Represents 4Q24 activity on a run-rate basis

### Global Systems Integrators Outlook

#### Global Systems Integrators Stock Performance<sup>1</sup>



Median Summary Statistics(1)

\$39.9B

Market

Capitalization

17.9% EBITDA Margin (LTM)

1.6% YoY Revenue Growth (LTM)

#### LTM Peer Group 21%

S&P 500 31% Nasdag 34%

- As the largest service providers of IT and digital transformation services, GSIs continue to benefit from ongoing demand from enterprises looking to manage integration of new technologies, including assessing impact of AI on digital strategy
- By leveraging their diversified and market-tested business models, which maintain cash flow and support healthy balance sheets, GSIs continue to pursue attractive assets for M&A
- As client demand shifts towards newer tech-related services and solutions, GSIs are expanding offerings in data and analytics, cybersecurity, and Al-led engineering
  - Accenture has completed +45 acquisitions in the last twelve months, many supporting expansion of nextgeneration digital transformation offerings
  - IBM completed 13 acquisitions LTM as of November

### Global Systems Integrators Public Peer List<sup>1</sup>

(\$USD in Millions)		Basic Statistics		Revenue	EBITDA	EV/Re	venue	EV/EB	ITDA		Revenue Growth	
	11/30/2024 Share Price	Equity Value	Enterprise Value	LTM	LTM	LTM	CY23	LTM	CY23	LTM	CY23	Difference in Rev. Growth
accenture	\$362.37	\$226,429	\$226,419	\$64,896	\$11,066	3.5x	3.5x	20.5x	19.3x	1.2%	3.5%	(2.3%)
Capgemini	\$159.68	\$27,351	\$31,627	\$23,372	\$3,102	1.4x	1.3x	10.2x	9.3x	(2.2%)	2.4%	(4.6%)
CGI	\$112.66	\$25,390	\$26,708	\$10,433	\$1,854	2.6x	2.6x	14.4x	13.1x	2.7%	9.3%	(6.6%)
Cognizant	\$80.49	\$39,909	\$39,747	\$19,412	\$3,470	2.0x	2.1x	11.5x	12.0x	(0.1%)	(0.4%)	0.3%
HCLTech	\$21.82	\$59,093	\$56,584	\$13,654	\$2,814	4.1x	4.5x	20.1x	20.3x	5.8%	5.9%	(0.1%)
Infosys	\$21.93	\$90,838	\$88,477	\$18,836	\$4,338	4.7x	4.9x	20.4x	20.5x	1.6%	3.4%	(1.9%)
IBM	\$227.41	\$210,274	\$256,780	\$61,867	\$14,676	4.2x	4.2x	17.5x	17.0x	2.3%	2.2%	0.1%
NTTDATA	\$19.38	\$27,176	\$48,301	\$30,290	\$4,654	1.6x	1.7x	10.4x	12.3x	7.9%	37.0%	(29.1%)
CONSULTANCY SERVICES	\$50.42	\$182,411	\$177,945	\$29,357	\$7,695	6.1x	6.3x	23.1x	24.2x	5.2%	10.1%	(4.9%)
Tech Mahindra	\$20.21	\$17,876	\$17,432	\$6,173	\$635	2.8x	2.8x	27.4x	26.0x	(2.2%)	2.2%	(4.4%)
wipro:	\$3.41	\$35,656	\$31,914	\$10,468	\$1,963	3.0x	3.0x	16.3x	15.9x	(3.4%)	2.9%	(6.3%)
			Mea	, .	\$5,115	3.3x	3.3x	17.4x	17.3x	1.7%	7.1%	(5.4%)
			Media	n -	-	3.0x	3.0x	17.5x	17.0x	1.6%	3.4%	(4.4%)

### **Digital Engineering Services Outlook**

#### Digital Engineering Services Stock Performance<sup>1</sup>



Median Summary Statistics(1)

Peer Group Performance<sup>(1)</sup>

\$1.6B Market Capitalization

12.8% EBITDA Margin (LTM) 0% YoY Revenue Growth (LTM) 
 LTM

 Peer Group
 (7%)

 S&P 500
 31%

 Nasdaq
 34%

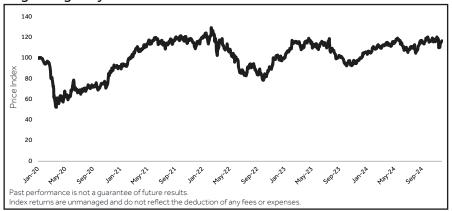
- An increasing focus on mission-critical, revenue-generating projects offers an opportunity for digital engineering and product development service providers to benefit from integrated investments that seek to increase innovation, improve operational efficiency, and capitalize on emerging technologies
- The digital engineering and product development markets have remained attractive, although high growth/valuation makes these stocks more susceptible to changes in interest rates
- While peer group performance has declined slightly in the past twelve months, the group has gained 40 percent in market cap in the last sixth months as of November

### Digital Engineering Services Public Peer List<sup>1</sup>

(\$USD in Millions)		Basic Statistics		Revenue	EBITDA	EV/Revenue		EV/E	EV/EBITDA		Revenue Growth	
	11/30/2024 Share Price	Equity Value	Enterprise Value	LTM	LTM	LTM	CY23	LTM	CY23	LTM	CY23	Difference in Re Growth
CIST	\$6.77	\$899	\$993	\$369	\$50	2.7x	2.7x	19.9x	14.5x	(3.8%)	2.1%	(5.9%)
endava	\$28.31	\$1,683	\$1,863	\$946	\$64	2.0x	1.9x	29.0x	9.6x	(5.0%)	1.9%	(6.9%)
epam>	\$243.92	\$13,835	\$11,943	\$4,637	\$659	2.6x	2.6x	18.1x	14.7x	(2.7%)	(2.8%)	0.1%
Globant)	\$227.76	\$9,826	\$9,985	\$2,354	\$356	4.2x	4.8x	28.0x	23.5x	17.3%	17.7%	(0.4%)
Grid Dynamics	\$18.30	\$1,527	\$1,307	\$328	\$12	4.0x	4.2x	109.2x	29.8x	4.1%	0.8%	3.3%
magarro 🗎	\$102.02	\$1,374	\$1,566	\$996	\$119	1.6x	1.6x	13.1x	11.8x	2.7%	6.5%	(3.8%)
			Mean	\$1,605	\$210	2.8x	3.0x	36.2x	17.3x	2.1%	4.4%	(2.3%)
			Median	-	-	2.6x	2.6x	24.0x	14.6x	0.0%	2.0%	(2.1%)

### **Digital Agency Outlook**

### Digital Agency Stock Performance<sup>1</sup>



Median Summary Statistics(1)

12.0% EBITDA Margin (LTM)

1.8% YoY Revenue Growth (LTM)

#### LTM Peer Group 17%

Peer Group Performance(1)

S&P 500 31% Nasdag 34%

- Digital marketing agencies, compared to digital engineering specialists, have maintained relatively stable public trading multiples, with a slight increase in year-over-year performance LTM as of November
- Digital agencies have opportunities to expand their technical initiatives, both through M&A and organically, by focusing on the intersection of customer experience, commerce, and marketing
- Increased consumer expectations for personalized, high-quality experiences create a potential growth opportunity, as companies look for ways to differentiate themselves
  - 61% of CX decision-makers plan to hire third-party service providers for customer research and customer service activities in 2025<sup>(2)</sup>

### Digital Agency Public Peer List<sup>1</sup>

\$9.1B

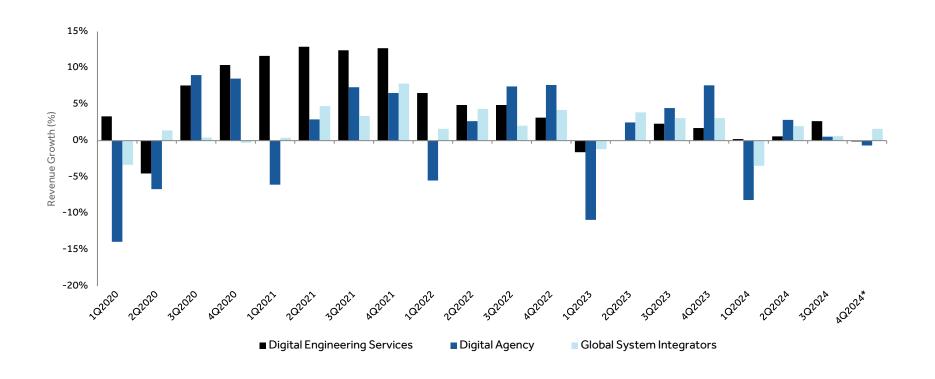
Market

Capitalization

(\$USD in Millions)	Basic Statistics			Revenue	EBITDA	EV/Revenue		EV/EBITDA		Revenue Growth		
	11/30/2024 Share Price	Equity Value	Enterprise Value	LTM	LTM	LTM	CY23	LTM	CY23	LTM	CY23	Difference in Rev. Growth
Cheil	\$12.78	\$1,294	\$931	\$3,044	\$274	0.3x	0.3x	3.4x	3.5x	3.1%	(2.7%)	5.8%
dentsu	\$25.58	\$6,615	\$9,238	\$9,336	\$1,233	1.0x	1.1x	7.5x	7.7x	8.0%	4.9%	3.1%
HAKUHODO	\$7.67	\$2,818	\$2,788	\$6,521	\$459	0.4x	0.4x	6.1x	5.9x	0.4%	2.0%	(1.6%)
IFG	\$30.81	\$11,477	\$14,332	\$9,339	\$1,732	1.5x	1.5x	8.3x	8.1x	(0.3%)	(0.5%)	0.2%
OmnicomGroup	\$104.82	\$20,450	\$25,730	\$15,428	\$2,421	1.7x	1.8x	10.6x	10.8x	6.4%	2.8%	3.6%
PUBLICIS GROUPE	\$107.96	\$27,096	\$29,640	\$16,133	\$2,697	1.8x	2.2x	11.0x	9.7x	4.0%	4.3%	(0.2%)
S4 CAPITAL	\$0.46	\$279	\$561	\$1,161	\$126	0.5x	0.5x	4.4x	4.9x	(19.6%)	(5.4%)	(14.2%)
WPP	\$10.88	\$11,669	\$19,108	\$18,802	\$1,153	1.0x	1.3x	16.6x	6.8x	(0.3%)	2.9%	(3.2%)
			Mean	\$9,970	\$1,262	1.0x	1.1x	8.5x	7.2x	0.2%	1.0%	(0.8%)
			Median	-	-	1.0x	1.2x	7.9x	7.3x	1.8%	2.4%	(0.0%)

The information contained on this page is sourced from CG LLC's proprietary database. A more detailed methodology may be found in the appendix. Public data sourced from S&P Capital IQ as of 11/30/2024; Projections based off consensus analyst estimates

### **Revenue Growth by Peer Group**



- After record revenue expansion in 2021 and into 2022, each segment saw growth stalling starting in 1Q23
- While the pipeline and projections appear to be rebounding in 4Q24, overall growth has not returned as quickly as expected throughout CY24
- Go-forward expectations are positive given forecasted increases in client's IT budgets, driving industry growth, M&A activity, and valuations

# Sector Spotlight: ERP Ecosystems Highlighted by Strong SAP & Oracle Partner Transactions

### 13%(1)

of all software market spend is allocated to ERP applications

### 18%(2)

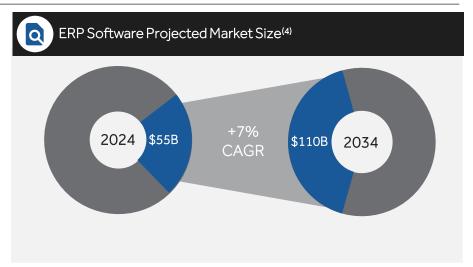
Expected **increase** in ERP spend per employee in the next five years

### >1/2(3)

of companies that sought third-party technology guidance sought software implementation services

### +78%(3)

of recent enterprise software implementation was cloudbased versus on-premise



### Notable SAP & Oracle ERP Partner M&A Transactions

Date	Target	Acquirer	Partner Ecosystem		
Pending	Syniti	Capgemini	SAP		
Pending	accelαlpha	IBM	ORACLE		
cg// Sep-24	NEORIS	<epam></epam>	SAP		
July-24	SEIDOR	CARLYLE	SAP		
May-24	symatrix	AST	ORACLE		
cg// Sep-23	⇔ smartShift	Ridgemont EQUITY PARTNERS	SAP		
cg// Aug-22	RIA BEFORMET MANUATE MOTE ERATE		ORACLE		

### ERP Ecosystem Market Dynamics

- Al and Machine Learning Integrations: Enterprises are eager to incorporate new technologies in their systems as a way of increasing productivity and gaining new insights from internal data
- **Demand for Cloud-Native Development:** Many organizations are ready to move legacy, on-premise ERP systems in to cloud environments, driving demand for 2025 and beyond
- Increased Focus on Cybersecurity: Innovations in enterprise technology simultaneously create a need for heightened data security and governance, increasing the need for solutions that mitigate risk

## **Favorable Market Dynamics Have Driven Strong Transaction Activity** with Premium Valuations LTM

#### Select Representative M&A Transactions

(\$ in Millions)

Date	Target	Buyer	Ent. Value
Nov-24	KMS Technology	Sunstone Partners	cg/ Confidential
Nov-24	NEORIS	ЕРАМ	cg/ \$630.0
Nov-24	Intelliswift	L&T Technology Services	\$110.0
Nov-24	Northern Commerce	Beringer Capital	cg// Confidential
Oct-24	Veritone One	Insignia Capital	cg// Confidential
Oct-24	Blankfactor	Globant	cg// Confidential
Oct-24	Itsavvy	Xerox	\$400.0
Sep-24	Mars United Commerce	Publicis	Confidential
Sep-24	Altimetrik	TPG	\$1,500.0
Sep-24	Team GO	Market Performance Group/Sentinel Capital	cg/ Confidential
Sep-24	Icon Commerce	Mindgruvemacarta	cg// Confidential
Aug-24	Thoughtworks	Apax Partners	\$1,750.0
Jul-24	Seidor	The Carlyle Group	\$650.0
Jul-24	Yantra	Riveron	cg// Confidential
Jul-24	Bardess	Cleartelligence/Align Capital Partners	cg// Confidential
Jun-24	Quorum Cyber	Charlesbank	cg// Confidential
Jun-24	AdTheorent	Cadent/Novacap	<u>cg/</u> \$324.0
May-24	Constellation	3i Group	\$125.5
May-24	Perficient	BPEA EQT	\$3,000.0

Canaccord Genuity-led transaction

# **Favorable Market Dynamics Have Driven Strong Transaction Activity** with Premium Valuations LTM (cont.)

#### Select Representative M&A Transactions

(\$ in Millions)

Date	Target	Buyer	Ent. Value
May-24	Adlucent	BarkleyOKRP/Keystone Capital	Confidential
May-24	InfoCenter	Insight Enterprises	cg// Confidential
May-24	Softcrylic	Hexaware	cg/ Confidential
Apr-24	Kin and Carta	Valtech/BC Partners	\$229.1
Apr-24	Focus Group	Нд	\$594.8
Apr-24	SMX Group	Apollo S3	\$1,150.0
Feb-24	GalaxE.Solutions	Endava	\$405.0
Feb-24	Bits in Glass	Capital Square Partners	Confidential
Feb-24	Sophos	GFT	<u>cg/</u> Confidential
Feb-24	CDI	AHEAD	\$705.0
Jan-24	Kerv	Bridgepoint Advisers	\$317.9
Jan-24	Market Performance Group	Sentinel Capital	<u>cg/</u> Confidential
Jan-24	Regency Technologies	Iron Mountain	\$200.0
Jan-24	Silversun	Jacobs Private Equity, Sequoia Heritage	\$1,000.0
Dec-23	Redkite	Accenture	Confidential
Dec-23	Computer Task Group	Cegeka/Gimv	\$170.0
Dec-23	Ansira	Truelink Capital	cg/ Confidential
Dec-23	SADA Systems	Insight Enterprises	\$800.0
Dec-23	SPM Group	Unlock Health/Amulet Capital	cg// Confidential

Canaccord Genuity-led transaction

# **Appendix**

- All transaction information has been publicly reported and is sourced from national news publications, industry trade journals and blogs, and public announcements by companies and investors.
- All trading data related to publicly-traded companies has been sourced from Capital IQ.

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